# MODEL ATC-2000 TCP/IP TO RS-232/422/485 CONVERTER User's Guide

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# 1. Getting to Know your ATC-2000

# 1.1 Introduction

The ATC-2000 is a RS232/RS485 to TCP/IP converter integrated with a robust system and network management features designed for industrial equipment to be accessed and controlled via Intranet or Internet. By integrating RTOS (Real Time Operating System) and complete TCP/IP protocol stack capability, ATC's ATC-2000 provides not only a robust and high performance system to make your device connecting to Network, but also ease installation and Internet access. The ATC-2000 Web Configurator is a breeze to operate and totally independent of the operating system platform you use.

# 1.2 Main features

The following are the main features of ATC-2000

# TCP/UDP server/client support

The ATC-2000 support four types of connection: TCP server, UDP server, TCP client and UDP client, user can select one of types to meet application requirement.

# DHCP Client

DHCP (Dynamic Host Configuration Protocol) client obtains the TCP/IP configuration at start-up from a centralized DHCP server, which means it can get IP address, an IP default gateway and DNS server.

#### **PPP Over Ethernet**

PPPoE is a protocol for connecting remote hosts to the Internet over DSL connection by simulating dial-up connection.

# **Dynamic DNS**

With dynamic DNS support, you can have a static hostname alias for a dynamic IP address, allowing the host to be more easily accessible from various locations on the Internet.

#### Auto-negotiating 10/100Mbps Ethernet

The Ethernet interface automatically detects if it is on a 10 or a 100 Mbps Ethernet.

#### Full Network Management via Web

This feature allows you to access or manage device through IE or Netscape on

any platform. The firmware also can be upgraded via Web browser.

#### Backup and Restore configuration

This feature allows you to backup system configuration to a file and restores it, for the security issue, the file which backup from system is an encryption format.

# **IO Controller**

The ATC-2000 supports 3 DI/3 DO totally; 3 DI with any combination rule can trigger each DO. By providing a smart and easily setup way via Web, user doesn't need to have any programmer background.

# **Alarm Generation**

With SMTP client support, you can set system to trigger alarm message via e-mail or SMS (Short Message System) to your mobile phone.

# 1.3 Applications for ATC-2000



Figure 1 Standalone ATC-2000's application through Internet



Figure 2 Socket-Type ATC-2000's application through Internet

# 2. Hardware Installation & Initial Setup

# 2.1 Hardware Installation

# Front RJ-45

Serial



←D=26 mm→ H=7 mm

Full Type



# 2.2 LED status

LED	Color(s)	Activity	Desc.
Power	Red	OFF	Power OFF
1 Ower		Red	Power On
	Link Green	Off	No Ethernet Link
Etherne		Green On	Ethernet Link established
Ľ	Speed	Off	10 Mbps
	Green	Green	100 Mbps
		Off	No TCP/IP session link
АСТ	Link	Green On	TCP/IP session link established
	Yellow	Green Blinking	Data Sending/Receiving between Serial and Ethernet

# 2.3 Initial Setup

Use this section to set up your computer to assign it a static IP address in the 192.168.168.1 to 192.168.168.254 range with a subnet mask of 255.255.255.0. This is necessary to ensure that your computer can communicate with your ATC-2000.

Your computer must have an Ethernet card and TCP/IP installed. TCP/IP should already be installed on computer using Windows 98/2000/XP and later operating systems.

# Note: Connect a computer to ATC-2000 Ethernet port directly should be with crossover Ethernet cable, if both connect to hub/switch should be with straight-through Ethernet cable.

#### 2.3.1 Installing the TCP/IP Protocol

If you are not sure whether the TCP/IP Protocol has been installed, follow these steps to check, and if necessary, install TCP/IP onto your PCs.

**Step 1** : Click the **"Start"** button. Choose **"Settings"**, then **"Control Panel"**. Double-click the **"Network Connections"** icon. Your Network window should appear as follows:

Control Panel							E 🔀
His Bolt Weill Pavontes Tools	нар				20.000		1
Quar O 1 ps	earch 🔥 Polders	-					
Address Dr Control Pane						Y	🔁 🙃
Control Panel ®	20 C	ality Alk Hanktan.	Abl a Relation	Admidadee Tesk	Site and Time	Disalar	
Sec Alpa (*)	😥 💋 Faktor Options – Per	A Game Controlers	Second Options	Signard	D (	Rad work	
(g) Help and Support	PLC Setting Prome Mode	end Power Octore	Printers and Paves	Regional and Language	Scenners and Ceneras	Schedu ed Tesks	
	Durch and Spec	nh system	Taschar and Rait Menu	See Accounts			
Tetart					(H == 10	5 8 1	± 01:25

# Step 2 :

# For Windows 98 and Millennium

On the "Configuration" tab (if using Windows 98 and Millennium PCs), select the TCP/IP line for the applicable Ethernet adapter. Do not choose a TCP/IP entry whose name mentions

PPPoE, VPN. If the word **TCP/IP** appears by itself, select that line. Click the **Properties** button.



#### Important:

For Windows 2000 & Windows XP Setting, you will find that they differ with Windows 98/ME/NT slightly. See the following for reference.

#### For Windows XP and Windows 2000

Click the "Local Area Connection" icon on the lower right hand side of your desktop screen.



In the "Local Area Connection Status" window, click the "Properties" button then your Network window will appear.

Connect using: D-Link DFE-5301	TX PEI Fast Ethern	et Adapter (rev.B)
his connection uses ()	he following items:	Configure.
Internet Protoc	cheduler	
Instal	Uninstall	Properties
Install	Uninstall Protocol/Internet F rotocol that provide onnected networks	Properties Instance. The default s communication

There are two tabs, "General" "Support", in the Network window.

**Step 3**: Check whether the TCP/IP Protocol has already been installed onto your computer's Ethernet card. Note that TCP/IP Protocol can be installed for a computer's Dial-Up Adapter as well as for the Ethernet card.

- \* If yes, go to section 2.3.2.
- \* If no, click the "Install" button.

**Step 4** : Double-click "**Protocol**" in the Select Network Component Type or highlight "**Protocol**" then click "**Add**".

Select Network Cor	mponent Type	? 🔀
Click the type of netwo	rk component you want	to install:
Dient Service		
Description A protocol is a langu communicate with o	age your computer use ther computers.	s to
	Add	Cancel

**Step 5** : Highlight "**Microsoft**" under the list of manufacturers. Double-click "**TCP/IP**" from the list on the right or highlight "**TCP/IP**" then click "**OK**" to install TCP/IP.



**Step 6**: After a few seconds, you will be returned to the Network window. The TCP/IP Protocol should now be on the list of installed network components (see 3 above).

# 2.3.2 Fixed IP Addresses Configuration

#### For Windows 98 and Millennium

**Step 1** :To set up computers with fixed IP Addresses, click the "**Properties**" button. The TCP/IP Properties window consists of several tabs. Choose the "**IP Address**" tab as shown below.

**Step 2** : Select **"Specify an IP address"** and enter **"192.168.168.xxx"** (the default value of ATC-2000 is 192.168.168.125) in the **"IP Address"** location (where xxx is a number between 1 and 254 used by the High-Performance ATC-2000 to identify each computer), and the default **"Subnet Mask" "255.255.255.0"**. Note that no two computers on the same LAN can have the

same IP address.

	and the state of the	
Bindings	Advanced	NetBIO5
DNS Configuration   Ga	teway   WINS Coni	iguration IP Address
An IP address can be If your network does n your network administration the space below.	automatically assigne of automatically assig nor for an address, a	d to this computer n IP addresses, ask nd then type it in
C Obtain an IP add	ress automatically	
- @ Specily an IP add	hear	
(P Address:	192 165 168	25
BLanet Wask:	255 255 255	. 0
E Detect connected	n to receiver module	

#### For Windows XP and Windows 2000

**Step 1** : Make sure the box next to Internet Protocol (TCP/IP) is checked. Highlight **Internet Protocol (TCP/IP)**, and click the **Properties** button

accidi di	Authenticatio	n Advanced	
Connec	grisu t		
199 L	Linksys LNE10	0TX:Fast Ethernet As	depter(LNE 100TX v4)
This cg	Innection uses	the following kens:	Corfigues.
1.000	and a state of the	the second s	
8 7	g Filo and Pant Jinkesnet Proto	er Sharing for Micros sool (TCP/IP)	off Nielworks
N N	g File and Port Internet Photo Install	et Sharing foi Mictos sool (TCP/IP)	Properties
	Stea and Pinet Internet Proto Install	el Sharing foi Micros sool (TCP/IP)	Properties
Dead Tran wide acto	Internet Prote Internet Prote Install	el Sharing foi Micros seel (TCP/IP) Uninetial of Photocol/Internet P protocol final provide connected networks	Properties Proporties Protocol The default

Step 2 : Select "Specify an IP address" and enter "192.168.168.xxx" (the default value of ATC-2000 is 192.168.168.125) in the "IP Address" location (where xxx is a number between 1 and 254 used by the High-Performance ATC-2000 to identify each computer), and the default "Subnet Mask" "255.255.255.0". Note that no two computers on the same LAN can have the same IP address.

You can get IP settings assigned this capability. Otherwise, you ne the appropriate IP settings.	i automatically il your network supports ed to ask your network administrator for
O Obtain an IP address autor	natically
S Use the following IP addres	£
IP address:	192 . 168 . 168 . 1
Subnet mask;	255 , 255 , 255 , 0
Default gateway:	14 14 C
C Obtain DHS server address	automatic ally
O Use the following DNS served as a server of the serve	er addresses
Preferred DNS cerver.	Contraction and the
Alternate DNS server:	
	Advanced

Click "OK". to complete the TCP/IP installation.

# 2.3.3 Configure your ATC-2000

**Step 1** : Open your web browser and type <u>http://192.168.168.125</u> in the browser's *address box*. This address is the factory set IP Address of your ATC-2000. Press "Enter".

**Step 2** : The **"Username and Password required"** prompt box will appear. Typing **"admin"** (default username) in the Username field and typing **"admin"** (default password) in the Password field. Click **"OK"**. The setup screen will then appear.

を接到 192.16	8. 168. 125
ER.	
ATC-2000	
用户名(①):	🖸 admin 💌
密码(E):	*****
	T 3-3/1- 68 ddrah 7.1 /p )

**Step 3** : It is highly recommended you change the default username and password when you login successfully first time.

- ST NE KUT NO IN LUN			and some other
and the second sec	Devic	e Administration Setting	
Setup			-
Generalitete	Device Nanagement IP	10 Jul 10 Jul	
· Troubsotts		ioniu	MAG
and the second s	Centre Frederiere		
• Brieffere	Convert Constant		
· Qyanac220		Marine Manuar	T
Hanagement		Fernand Change Comments	
· Interaction	Administrator Pareword	Present Conferent and	am
Conception of the			-
· Toose (1999)			1
<ul> <li>Being Milletting</li> </ul>	Ricck Ping Request	SIMPLOCK C BLOCK	APR Y
S STORE STORE	MAC Address Change	00, 00, 00, 00, 00,	Alter V
	Reset System to Factory Del	aut Trenerourie	
- ENE			
	Reboat System FEED	07	

Step 4 : Setup the Operation Mode for TCP/IP connection and Serial Type for

connecting with your device.

Note: Don't forget click Apply button to save your changing when you complete your configuration setting each time, the ATC-2000 will restart automatically in 10 seconds with your new setting.

# 3. ATC-2000 Configuration Setup

This chapter will show you how to configure ATC-2000 to function in your network and gain access to your device through Intranet or Internet.

# 3.1 Operation mode

The ATC-2000 support four operation mode: TCP Server, TCP Client, UDP Server and UDP Client. These modes are listed in the drop-down menu for the Operation Mode setting. Each setup screen and available features will differ depending on what kind of operation mode you select. Default is TCP Server.

#### **TCP Server**

Operation	Mode Setup (TCP Server)
Local Listen Port Number	50000
Close Connection When Remote Idle	10 (seconds)
Access Password	(maxien 31)
Keep Alive Check	Olisable OEnable
Max TCP Connection	1 -

Listen Port Number: default 50000, range 0 to 65535

If your device is acted as passive to accept commands from remote and the data be guaranteed to be received by peer is your concern, then you can set ATC-2000 as TCP Server. Be sure the value of item **Listen Port Number** is same as your remote control application using.

Close Connection When Remote Idle (second): default **300**, range **0** to **32768** If you want to keep the connection between ATC-2000 and your remote control application always on, then set the value of item **Close Connection When Remote Idle** to 0, otherwise, when the idle time of no any traffic on line reach the setting value, ATC-2000 will terminate this connection.

# **TCP** Client

	NODE: TCP CLIENT	
Remote Connection Port Number	50000 (0 - 65535)	
Remote Host IP Address	0.0.0.0	
TCP Connection	Start Up @Any Character	

-11-

Remote Connection Port Number: default **50000**, range **0** to **65535** Remote Host IP Address: default **0.0.0** 

If your device is acted as active to report real-time status to remote and the data be guaranteed to be received by peer is your concern, then you can set ATC-2000 as TCP Client. Be sure the value of item **Remote Connection Port Number** is same as your remote control application using and set the correct value of **Remote Host IP Address**.

# **UDP Server**

	MODE: UE	P SERVER	*	
and the Bad Number		In contra		
cal Listen Port Number		50000	(0 - 65535)	

Listen Port Number: default 50000, range 0 to 65535

If your device is acted as passive to accept commands from remote and the data be guaranteed to be received by peer is *not* your concern, then you can set ATC-2000 as UDP Server. Be sure the value of item **Listen Port Number** is same as your remote control application using.

# **UDP Client**

HODE :	UDP CLIENT
Remote Connection Port Number	50000 ( <b>p</b> - 65535)
Remote Host IP Address	0 10 10 10

Remote Connection Port Number: default **50000**, range **0** to **65535** Remote Host IP Address: default **0.0.0** 

If your device is acted as active to report real-time status to remote and the data be guaranteed to be received by peer is *not* your concern, then you can set ATC-2000 as TCP Client. Be sure the value of item **Remote Connection Port Number** is same as your remote control application using and set the correct value of **Remote Host IP Address**.

# **3.2 IP Configuration**

The ATC-2000 support three IP connection types: Static IP, DHCP and PPPoE. These types are listed in the drop-down menu for the IP Configuration setting. Each setup screen and available features will differ depending on what kind of IP connection types you select. Default is Static IP

# Static (or Fixed) IP



IP Address: default **192.168.168.125** Subnet mask: default **255.255.255.0** Gateway: default **192.168.168.254** Primary DNS: default **168.95.1.1** 

If you are connecting through a static or fixed IP from your network environment, perform these steps :

Step 1: Enter IP address

Step 2: Enter Subnet mask

Step 3: Enter Gateway IP address

# DHCP

Second Ter Ethernet Convert	er - Tiermeift Internet Replaner		
文件(2) 構築(2) 査養(2) 収集(	10 BR (1) AB (1)	8	
G #4 · O	🖓 een 🏫 een 🚓 😋 nee 🔒 🕞 🔚	80	
1892-10 Chttp://192.108.108.12	V.	- E HN 45H *	
ATC-2000	One Page Quick S	Setup (DHCP Client)	
Main Menu	TYPE	CP CLIENT	
Advanced Setup	Host Name (optional)	ATC-2980	
Operation Mode	Serial Port Mode		
<ul> <li>Setal Type</li> </ul>	Serial Type	R5232 ·	
Provide TNIC	Baud Rate	19290	
and the second sec	Operation Mode		
Management	Connection Mode	TCP SERVER	
Comos Actions	Connection Port Number	50000	
Gestim Status	Remote Host IP Address (For Client	la Lia Lia Lia	
Rackup & Rature	Lange of Co.		
Part of the second s	Lance La	anio, (one)	

Host Name (Optional): default **ATC**, maximum length **15** characters If there is a DHCP Server existing in your network environment or you subscribe a CABLE service from your ISP, you can set IP configuration to DHCP to get a dynamic IP address. The **Host Name** is an *optional* item, depending on your DHCP Server setting.

Note 1: to gain CABLE service, you also need to change the MAC address of ATC-2000 to the MAC address of register in ISP. Please refer to Chapter 4 Device Admin/Mac Address Change

# PPPoE

Serial To Ethernet Converte	e - Nermaft Internet Explo	m -	
(力(牛(12)) 構築(12) 登春(12) 収蔵(12) 工具(12) 発動(12)			
Q EE · O · B 2 0 /	副 教育 化氟克 建分集件 合于	3 R <b>8</b> 0	
188 (D) Mintipi//192, \$68, 168, 135			eine "
ATC-2000	One Pag	je Quick Setup (PPPoE	) ^
Main Menu			
One Page Setup		TYPE: PPPoE	
Advanced Setup	User Name		(1 - 47)
Operation Made	Password		(1 - 36)
Serial Type	Service Name (optional)		(1-47)
Oynamic DNB	Close Connection when idle 0 (seconds)		
Management	PPPoE with Fixed IP Address	DISABLE	
Detice Admin			

User Name: no default, maximum length **47** characters Password: no default, maximum length **35** characters

Service Name (optional): no default, maximum length **47** characters Close Connection when Idle Time Over (second): default **0**, range **0** to **4294967295** 

PPPoE with Fixed IP Address: default DISABLE

If you subscribe a DSL service with PPPoE connection from ISP, you can set IP configuration to PPPoE to get a dynamic IP address. Your ISP will provide you the **User Name** and **Password**, some ISP will also need the **Service Name** to authenticate. But this item is optional and depending on your ISP.

If you want to keep the connection always on between ATC-2000 and your ISP, then set the value of item **Close Connection When Idle Time Over** to 0, otherwise, when the idle time of no any traffic on line is over the setting value, ATC-2000 will terminate this PPPoE connection.

If your ISP can provide you fixed IP address when PPPoE connection established each time, you can select **PPPoE with Fixed IP Address** as ENABLE and enter the IP address given from ISP.

# 3.3 Serial Type

The ATC-2000 support three serial types: RS232, RS422 and RS485, These types are listed in the drop-down menu for the Serial Type setting. Each setup screen and available features will differ depending on what kind of Serial Types you select and ATC-2000 product model you buy. Default is RS232

Serial Port Setup		
Serial Type	R5232 -	
Baud Rate	0 (User Defined)	
Data Bits	8 🛩	
Parity Check	Hone 🖌	
Stop Bits	1 -	
Flow Control	None 👻	
Force Packet Transmit Time	0 (0 - 65535)ms	
Force Packet Transmit Length	0 (0 - 65535)bytes	
Delimiter 1	0x00 (HEX) O Enable @ Disable	
Delimiter 2	0x 00 (HEX) O Enable O Disable	
RS485 Transmission Delay Time	0 (0 - 65535)us Note: for	

# **RS232**

Baud Rate: default **115200**, range 1200bps to 230.4Kbps Data Bits: 5, 6, 7, **8** (default) Parity Check: **None** (default), even, odd Stop Bits: **1** (default), 2 Flow Control: **None** (default), CTS/RTS (or Hardware), XON/XOFF (or Software) Force Packet Transmit Time (ms): default **40**, range **20** to **65535** The timing of transmitting an Ethernet packet, in order to get the whole data in on packet, you can tune this setting value to fit the data length of your device per transmission. The more small value be set will get more less data in one packet.

# RS422

The settings are similar with RS232.

# RS485

RS485 Transmission Delay Time (ms): default **0**, range **0** to **65535** 

Due to different device has different capability in handling data received from serial port. So you can tune this setting value to slow down the speed of ATC-2000 to fit the speed of your device handling.

# 3.4 I/O State Setup

The ATC-2000 support 6 digital I/Os, including 3 output and 3 input with fixed setting. The **Normal State** should be configured in advance to specify the state changing between normal and abnormal when connecting with your device. The **Device Description** is for administrator to naming the device for management purpose.

The **Output Signal** is defined to the signal state output by ATC-2000 to inform or trigger another device. In the meantime, you can configure the **Delay Time** to last the signal for a period time. As to the trigger conditions (rules) are defined in next section.

0.	I/O State Setup			
<b>A</b> AK	UO B/1 Harmal State #188 - Benice Beactiption (0-20)			
-	10 IN 2 Harmal State: 1101 Bestice Beactigiteer: (P-20)			
Hain Henu	10 IN 0 Remail State: 1101 Beatre Beaciption: (p.m)			
Setup				
Operation Mode	ID OUT I			
· IP Cooligaration	Dulay Time 11 Linuxing	_		
• SecialType	VD OUT 2 Dring Time LT mercelle			
• 1/0 Data Simp	UD OLUT 3 Ontput Signal: Unit Berline Berline Berline Statut			
• 1/0 Mapping Samp	Delay Time 2 Transvor			
• Dynamic DVE	APPER CANCEL BACK			

# 3.5 I/O Mapping Setup



The ATC-2000 offers a very smart and easy method to operate I/O function. You do not need to equip any programming background. All you need to do is just making the relationship rules with each I/O. For example, if two devices (dev1, dev2) connected to **IN1** and **IN2**, another device (dev3) connected to **OUT1**, the trigger condition is the status change happened in both dev1 and dev2, in this case, you can select the **OUT1**'s rule as **IN1** AND **IN2**. By using ATC-2000's logical rule to combine all condition you want.

# Note: the priority of logical combination rule is from left to right, suppose the rule you select is IN1 or IN3 and IN2, the ATC-2000 will treat this rule as (IN1 or IN3) and IN2.

The **Alarm Generation** allows you to set enable or disable alarm generation function (detail see the Chapter 4 Management/E-mail Alert).

# 3.6 Dynamic DNS

The ATC-2000 offers a Dynamic Domain Name System (DDNS) feature. DDNS lets you assign a fixed host and domain name to a dynamic Internet IP address. It is useful when you want to access your device through Internet without static IP address. Before you can use this feature, you need to sign up for DDNS service at <u>www.dyndns.org</u> or <u>www.tzo.com</u>, two DDNS service provider. This service default is disabled.

If your DDNS service is provided by DynDNS.org, then select **DynDNS** in the drop-down menu. If your DDNS service is provided by TZO, then select **TZO**. The features available on the DDNS screen will vary, depending on which DDNS service provider you use. (Detail sees Appendix B)

# Dyndns.org

R.	DDNS Setup		
Main Menu	Usemame:	Realized The Second Sec	
Setup • Operation Mode	Pasaword:		
Throughputton	Device ONS Name:	bestenne-dyndas mg) (rx	
<ul> <li>Sensi Type</li> <li>1/05bete Setup</li> </ul>	Registry IP Address :	192 168 168 125	
<ul> <li>L/Oblepping Simp</li> </ul>			
Dynamic DHE	Status :	DDNS factors a disabled	

User Name: no default, maximum length 31 characters

Password: no default, maximum length 31 characters

Device DNS Name: no default, maximum 47 characters

- Enter the **User Name**, **Password**, **and Device DNS Name** of the account you set up with DynDNS.org.
- Registry IP Address. The ATC-2000's current Internet IP Address is displayed here. Because it is dynamic, it will change.
- Status. The status of the DDNS service connection is displayed here.

DDNS Setup		
Email Address:	Evelon O	
Password key:	tester II)	
Device DNS Name:	bartunne no comi	
Registry IP Address ;	892 168 168 125	
Otatus :	DODG function is double-I	
	Email Address: Passwoed key: Device DNS Name: Registry IP Address :	

#### Tzo.com

-17-

Email Address: no default, maximum length **47** characters Password key: no default, maximum length **31** characters Device DNS Name: no default, maximum **47** characters

# Enter the Email Address, Password Key, and Device DNS Name of the

service you set up with TZO.

Registry IP Address. The ATC-2000's current Internet IP Address is displayed here. Because it is dynamic, this will change.

Status. The status of the DDNS service connection is displayed here.

# 4. ATC-2000 Management Setup

This chapter will show you how to manage ATC-2000's access setting as well as configure E-mail alert and firmware upgrade.

# 4.1 Device Admin

Setup	E Device	Administration Setting	
• Operation.blode	Block Standard Http Port(80) Management	F MABLOCK C BLOCK	
• SPConfiguration	Device Management IP	103 pth 1 ps	
<ul> <li>SenalType</li> </ul>	Address	EXMU	APRLY.
• 1/0 Date Deep	Device Hostname		
<ul> <li>1/0 wrobing swite</li> </ul>	Cevice Cocation		
• Dynamic DNS		User Name	
Management	Administrator Desenand	Password Change	Carry V.
+ Denire Admin	Administrator Passinolo	Passwerd Confign	
• Switzen Dietze			
• E-MailAlint	Block Ping Request	F INDLOCK I' BLOCK	APRA
Backspill Bettere	MAC Address Change	to to to to to	- with V
+ Uppede Tenneses	Reset System to Factory Defaul	E FACTORY DEFAULT	
+ Title	Rebeat System R09007	Í.	
	*		

Block Standard HTTP Port(80) Management: default **UNBLOCK** If for some reason, the HTTP (80) service is blocked in your network environment and result to fail to configure or manage ATC-2000, then you select **BLOCK** this function with using port **8080**, instead of standard port 80. So you should enter: <u>http://192.168.168.125:8080</u> in your browser.

#### Device Management IP Address: default 192.168.1.10

In case, you forgot the ATC-2000's IP address you ever set, this management IP can be used to connect to ATC-2000 to figure out what's the current IP address be used.

In case, you set ATC-2000's IP Configuration as DHCP or PPPoE which will assign dynamic IP address to ATC-2000, you also can use this management IP

address to find what's the current working IP address in Intranet.

# Note: If you forgot the IP address setting even management IP address, please use the broadcast utility we offer in CD to search it.

Device Hostname: default **ATC**, maximum length **15** characters To describe the name of ATC-2000 for manage purpose. Device Location: no default, maximum length **15** characters To describe the location of ATC-2000 for manage purpose.

#### **Administrator Password**

User Name: default admin

Password: default admin

To ensure the ATC-2000's security, you will be asked for your password when you access the

ATC-2000's Web-based Utility.

User Name: Enter the user name to one of your choice.

**Password:** It is recommended that you change the default password to one of your choice.

**Password Confirm**: Re-enter theATC-2000's new Password to confirm it. **Block Ping Request**: default **UNBOCK** 

To prevent hacker intruding your network, check the **BLOCK** option to enable this function to reject the PING requests from Internet.

#### MAC Address Change

The ATC-2000's MAC address can be changed from the original values if necessary. Some ISPs require users to change the MAC address to a registered one when users change their access equipment. (Detail sees Appendix B)

#### **Reset System to Factory Default**

Click "**Apply**", if you want to return all the ATC-2000's current settings to its factory default. *Note: do not restore the factory defaults unless it is absolutely necessary*.

#### **Reboot System**

Click "**Apply**", if you want to clear a connection, reboot, and re-initialize the unit without affecting any of your configuration setting.

# 4.2 Device Status

This screen shows the ATC-2000's current status. All of the information provided is read-only.

n i	Statu	s Monitor
Υ <sup>ξ</sup>	-System Cluber	
	Product Name:	B/F450M_1_485
tain Menu	Firmware Version:	1:04:03.Jan 7:2004
	System Up Time:	10 5H 30M 150
Setup	Management IP Address:	102.168.1.10
Characteris Made	Ethered Status	
Meterson and a second	Type:	STATIC P
- IP Configuration	MAC Address:	00.06 43:00:00:01
	IP Address:	192.168.168.125
Serial Type	Subnet mask:	255 255 255 8
COLUMN AND A DESCRIPTION	Oefault Gateway:	192.168.158.254
stio tana sing	Primary DNS:	108.95.1 1
L/OMicpingSitus	STATUS:	Up
Stationer State	Sertal Status	
Dynamic DNS	Baudrate:	115200
	Osta Bite:	8
fanagement	Parity Check:	none
Device Admin	Stop Bits:	1
and the second se	Flow Control:	None
RESIDENTIALEE	Statute	
C-Mail-Alert		TXBytes:   JAR20221 bytes
Companyore .	Eth south 1	TX Pariets 111420 packets
	Eliterityet .	83 Dytes 10403408 bytes

Product Name: the product model name of this ATC-2000.Firmware Version: the installed version of the firmware.System up Time: the time of system from start up to current.Management IP Address: the current setting of management IP.

**Ethernet Status:** the ATC-2000's IP Configuration, MAC address, IP address, subnet mask, default gateway IP address, primary DNS IP address and current connection status.

Serial Status: the ATC-2000's setting in serial type

**Statistic:** the transmission and receive bytes and packets count in Ethernet and Serial port separately.

# 4.3 E-Mail Alert

The ATC-2000 allows you send E-Mail to alert the event of I/O state changing. This service default is disabled.

SAFINO		Alert Event via E-Mail
Operation Mode	E-mail Alert :	91348LE -
+ IP Configuration	Comain Name :	
• Gerial Type	SHITP Mail Server :	
<ul> <li>1/02iute lietep</li> </ul>		Product (7)
<ul> <li>L/OMapping Serap</li> </ul>	E-mail Alletts To ;	Buckets II)
• Dynamic DNE	Return Address :	personal TO
Management		APPER CARCEL BACK
• System Status		
• E-MillAint		
<ul> <li>Acceptibilitation</li> </ul>		

E-mail Alert: default **DISABLE** 

Domain Name (optional): no default, maximum length **59** characters SMTP Mail Server: no default, maximum length **27** characters E-mail Alerts To: no default, maximum length **27** characters Return Address: no default, maximum length **27** characters

Select ENABLE in E-mail Alert

Enter the **Domain Name** in this field if needed. (this is optional) Enter the **SMTP Mail Server** in the field.

Enter the e-mail account you want to reach or notice in the field of **E-mail Alerts** To.

Enter the e-mail account you want to return in the field of Return Address.

# 4.4 Backup and Restore

This function allows you to save ATC-2000's configuration as backup, or retrieve the configuration file you saved before to turn the setting back.

	Backup & Restore Configuration
Setup	
Operation Mode	Dacleup
TP Configuration	Battop
<ul> <li>SmilType</li> </ul>	
TABLASSIC	Restore
- Listania antip	Please select a configuration file to restore :
<ul> <li>1/O Mapping Setap</li> </ul>	Tester
Dynamic DM	
Hanagement	invec]
Device Adam	
Zyrben Daha	
E-Mail adject	
Eachap & Eachard	

**Backup:** Click "Backup" button save the current configuration as a backup file in your hard disk.

**Restore:** Enter path of the configuration file you saved on the PC. You can click "Browse" to view the folders and select the file. Click "Restore" to retrieve it.

Note: the sub-name of file you retrieve must be ".cfg"

# 4.5 Upgrade Firmware

This function allows you to upgrade the latest version firmware to keep your ATC-2000 up-to-date. Before you upgrade the firmware, you have to get the latest firmware and save it on the PC you use to configure the ATC-2000.

secup		30	97.	
Openation Model	Wanning: Clages	icke must NOT	be interropted	
<ul> <li>IP Configuration</li> </ul>	Please calent a fits to unsurade	-	(and )	-
Barid Type		1.1	- Contract	THE REAL PROPERTY.
• 3/0 Date Detrop				
• T/O Merging Strap				
Cynamic DHS		-		
Management		6ACK		
Device Admin				
• Sythesi Statue				
• E-Muil-Alert				
Nucleop & Romans				
Upprate rinssan				
+ Pag				

**Browse:** To select a file to upgrade, you have to enter path of the latest firmware you saved on the PC. You can choose "**Browse**" to view the folders and select the firmware.

**Upgrade:** After you enter or select the path, click "**Upgrade**" to start the firmware upgrade process.

Note: don't power off the router during the firmware upgrading, otherwise the incompletion of firmware upgrading will cause serious damage to the integrity of the ATC-2000's firmware that will lead to fail to boot the ATC-2000 again.

# 4.6 Ping

This function allows you to test the connection between ATC-2000 and LAN or between ATC-2000 and Internet.

Catture	Netwo	rking Diagnostic (PING)
Secury Secury		less second s
	Source IP Address :	192 168 168 125
Drovelperson	Destination IP Address	Sector Barriero Barriero
<ul> <li>Serial Type</li> </ul>		r r r r
• 1/05taleSetap	Packet Number :	F
<ul> <li>I/O Mapping Serve</li> </ul>	Packet Size :	(in the second s
CynamieDNE	Ping Result :	i.
Management		Next Responses: 0
Device Adres		
• System Distant		INNE CONCEL   ENCH
• © Mul Aler		
Lackap & Routore		
Upgreie Firmenare		
• the		

Source IP Address: the current ATC-2000's IP address (Read Only).

**Destination IP Address:** the IP Address of destination device you want to ping. **Packet Number:** the packet numbers you wish to use to ping the destination device. The maximum numbers are **4**.

**Packet Size:** the numbers of packet size you wish to use to ping the destination device. The maximum packet sizes are **1400**.

**Ping Result:** The result will show the numbers of sending packet, numbers of packet receiving (Read Only).

# 5. Troubleshooting

PROBLEM	CORRECTIVE ACTION
None of the LEDs turn on when you turn on the ATC-2000	Make sure that you have correct power connected to ATC-2000 and plugged in to an appropriate power source. Check all cables connections. If the LEDs still do not turn on, you may have a hardware problem. In this case, you should contact your
Can not access ATC-2000 from Ethernet	Check cable connection between ATC-2000 and computer or hub. Ping ATC-2000 from computer. Make sure your computer Ethernet card is installed and functioning properly.
Can not ping any computer on the LAN	If the 10/100M LED are off, check the cable connection between ATC-2000 and your computer. Verify that the IP address and subnet mask of the ATC-2000 and computer are in the same IP address range.
Can not access ATC-2000 from Serial	Check the Serial cable connection between ATC-2000 and your device. Verify that the ATC-2000 setting of Serial type is same as your device and make sure the hardware jumper is in the correction position.